



Mehr Multidisziplinarität und Multisektoralität: chronische Erkrankungen, Multimorbidität und medizinisch-technische Berufe

Dr Matthias Wismar,
Senior Health Policy Analyst



We have no answers to crucial skill-mix questions



Regulation
Payment mechanisms
Health professional education
Governance
Acceptability

Dentist
Implantologist
Owner

Dentist

Dental technicians

Prevention

Dentist
Implantologist
Owner
Office management
Prevention





Überblick

- Einstieg
- Vom Patienten her denken
- Das Panorama der Entwicklung von Kompetenzen und Fähigkeiten
- Unterschiede in der Verteilung der Berufe in Europa
- Viele wichtige Berufe sind „unsichtbar“
- Drängende Gründe für den Wandel

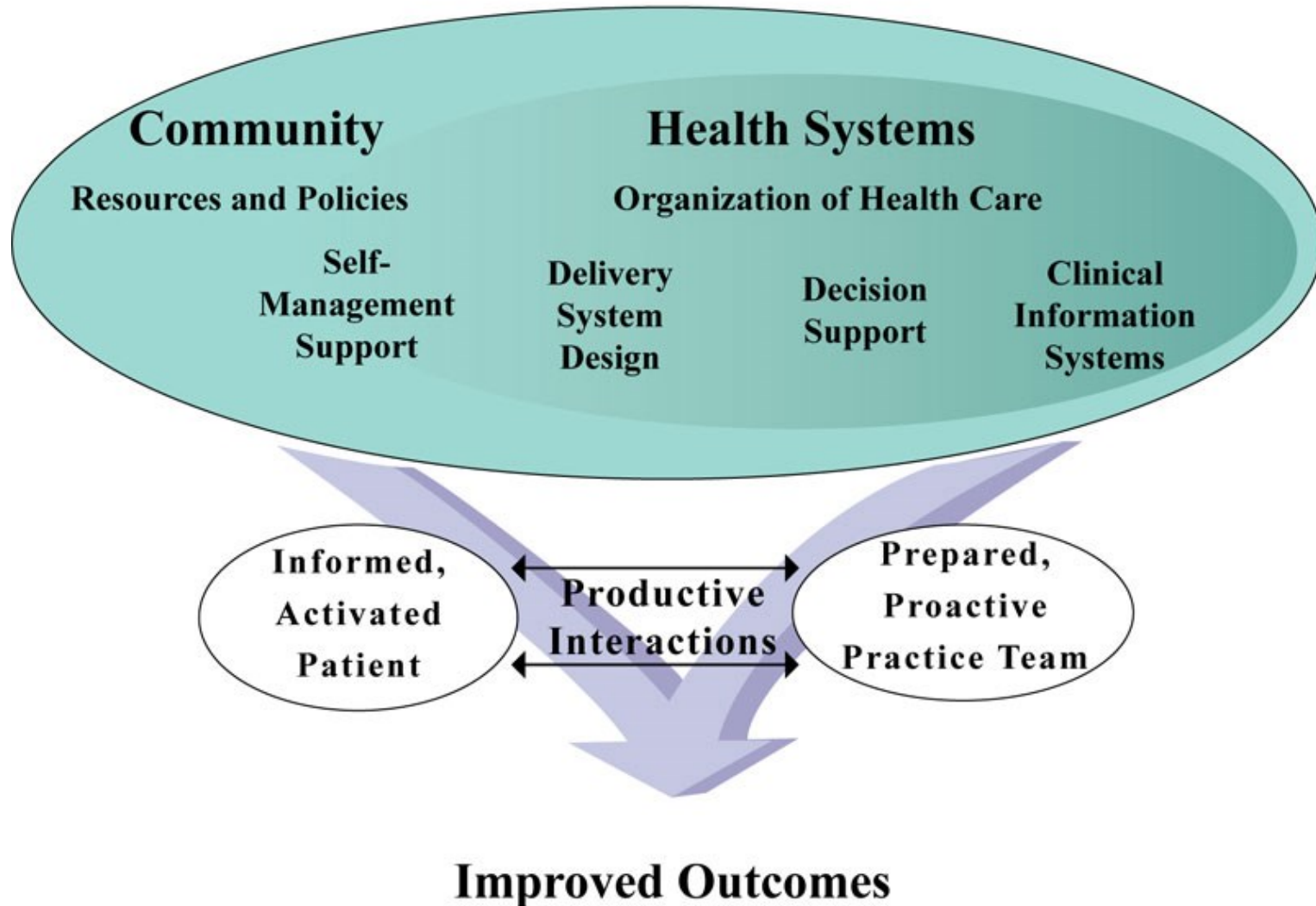


- Meistens denken wir über die Berufe (und vor allem über Ärzte) nach.
- Wir müssen aber vom Patienten ausgehen
 - Patient
 - Versorgungsformen (Primärversorgung, Chronikerversorgung, Multimorbidität)
 - Kompetenzen (Wissen und Fähigkeiten)
 - Berufe



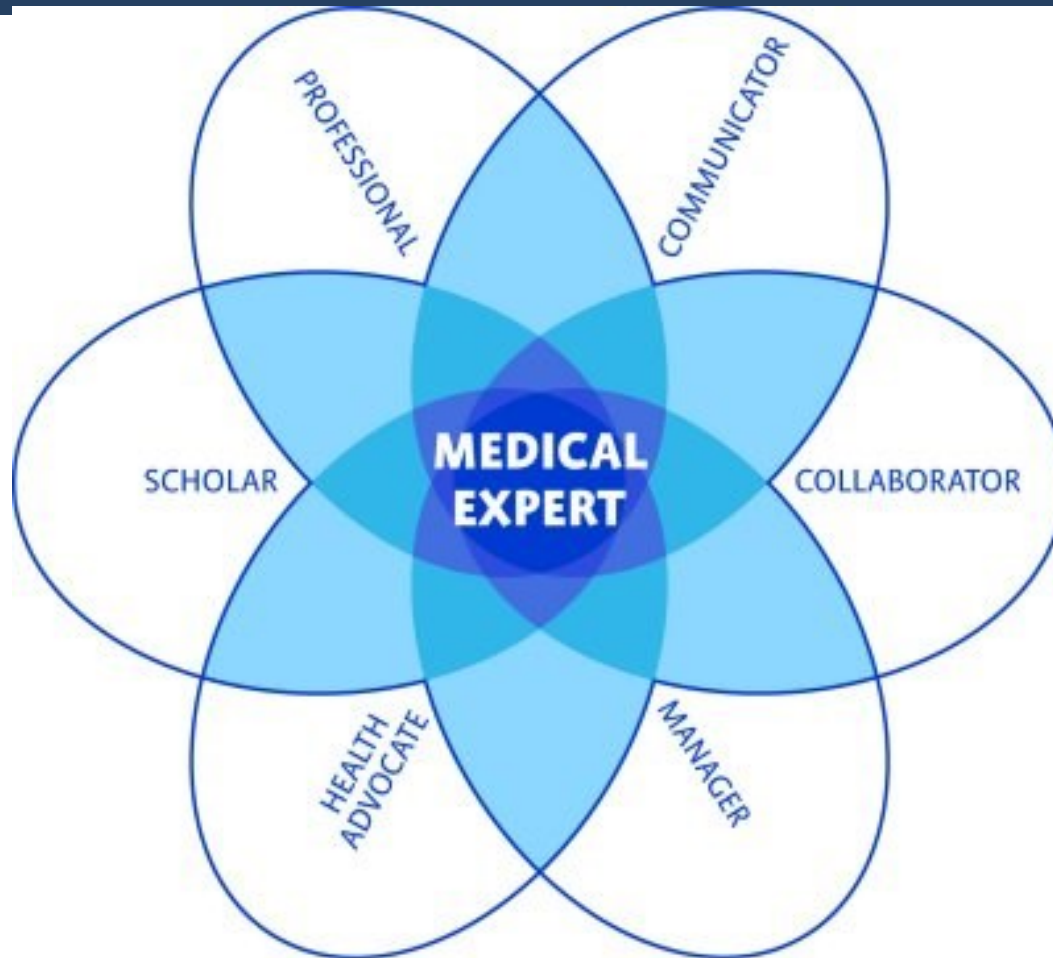
Versorgung von chronisch und multimorbid Erkrankten

The Chronic Care Model





Rollen, Kompetenzen und Fähigkeiten



THE
CANMEDS
ROLES FRAMEWORK



Patients

- empowerment self-management, health literacy



Informal care

- Ausbildung
- Unterstützung
- Anerkennung (auch monetär)
- Hilfe bei der Koordinierung und Entscheidungsfindung



Community

- shifting mental health care into the community (experiences from most European countries)
- shifting end-of life care into the community/hospices; Belgium, France, Germany.
- dove-tailing health services with social care in places of residence and rest homes
- supplying domestic services like cleaning and meals on wheels to allow patients with chronic conditions to stay as long as they wish in their own house.



PHC multidisciplinary

- scaling up the allied health professions like physiotherapists, long-term carer, as in Belgium, Germany and many other countries.
- developing interdisciplinary training in primary health settings as in the Netherlands (foundation model).
- joint basic education between different professions, like in France. Or joint practical training episodes as in many countries.
- performance-based payment scheme for multi-professional primary care group practices as in France.
- physicians networks including new contracts and payment mechanisms and new curricular development for health care assistants. Examples come from Germany with Kinzingtal-network the best publicized and the Southwest network the largest covering more than 5 mio people.
- reregulating health professions as happening in Spain through the work of the Human Resources Commission. This includes new career pathways and the development of regional registries that feed into a national registry.
- national actions plans strengthening of primary care, psychiatric care and care for older people accompanied with investment. Example comes from Sweden.



Coordination

- coordination and communications in settings: the French/Belgium/Canadian 'maison communal'; but also healthcare centers in Sweden and Finland or the (re)establish multidisciplinary ambulatory medical treatment centres in Germany.
- the use of ICT: clinical medical records, national health registers or messaging systems between providers employed in Denmark, Norway the Netherlands, Croatia and Slovenia.
- the use of 'navigators', case managers performed by GPs, nurses, practice managers or sickness fund personnel. Examples from Belgium, Sweden, France and Germany.
- regional provider coordination platforms like in the Netherlands but also at the municipal level in some of the Nordic countries.



PHC medical capacity:

- Freeing GP capacity through expanding the stock of nurses. Examples are from Slovenia, introducing 'model practices' in general/ family medicine in 2011 to strengthen PHC through employing each practice employs an additional 0,5 FTE qualified nurse. Similar strategy was pursued by Latvia.
- Adding medical capacity through task shifting, there are 10 countries now in Europe that have legislated or are in the process of legislating nurse practitioners. There are also smaller approaches like e.g. Germany authorizes autonomous home visits of health care assistants.
- Retraining or re-licensing doctors of internal medicine or other specialties for general practice. Examples come from Germany, Estonia and Slovenia.



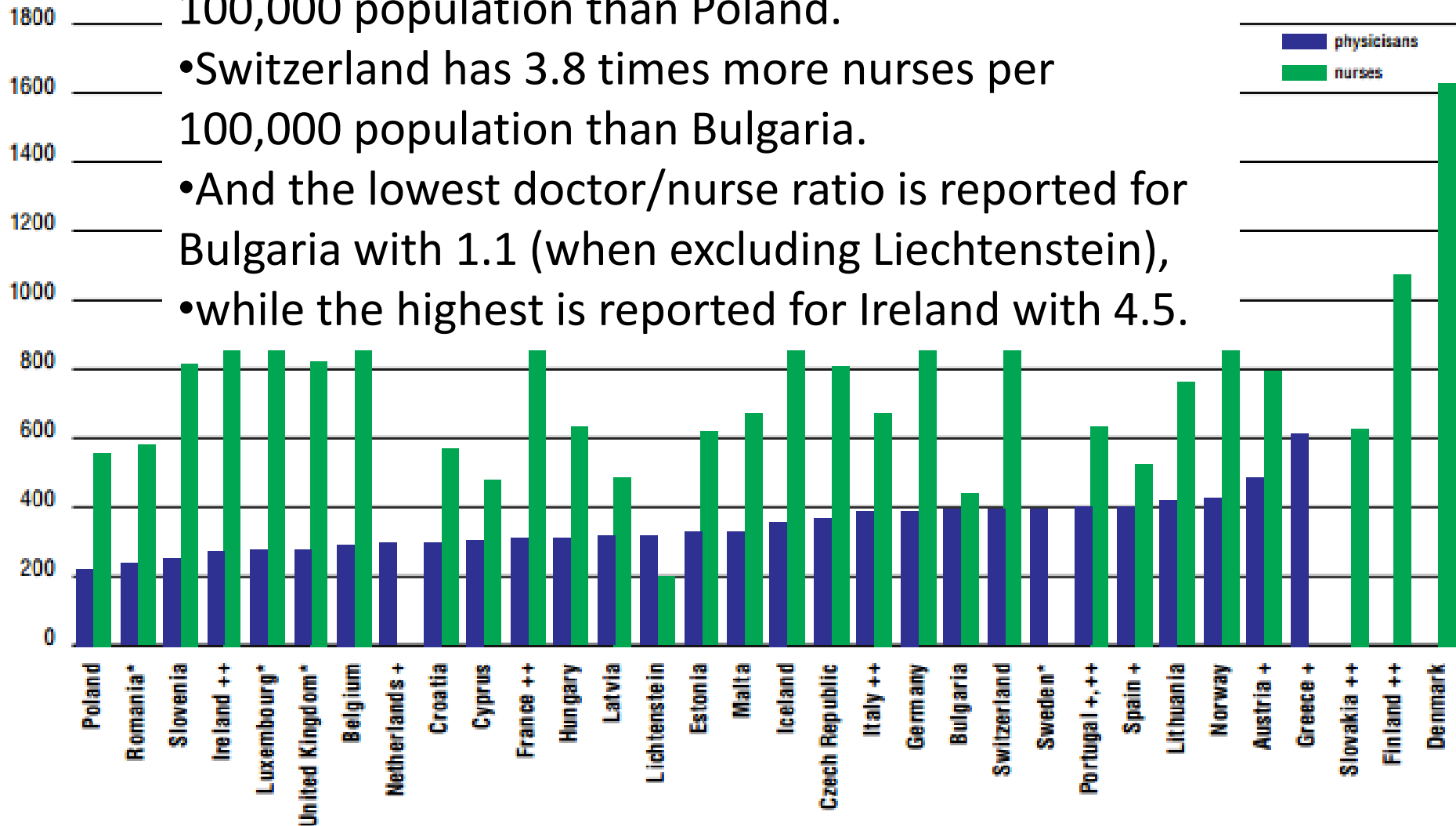
Physiotherapeuten, Verschreibungs-kompetenz und Vergütungsmechanismen

- Verschreibung
 - Arzt
 - Advanced Nurse; Physician Assistant
 - Eingeschränkte Verschreibungskompetenz
 - Direktzugang
- Budget
 - Ärztliches Budget
 - Gehalt (Gesundheitszentrum/Maison Medical)
 - Vorkasse Patient
- Koordinierung



Skill-mix: test bed/blatently wrong: medical doctors and Nurses pp 100,000,

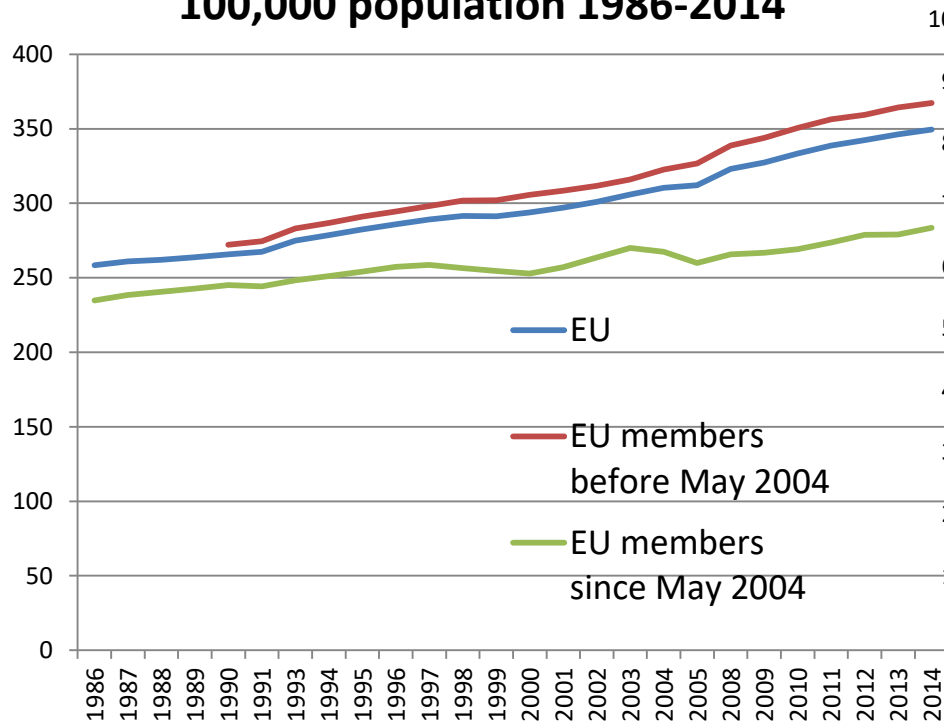
- Greece has 2.8 times more medical doctors per 100,000 population than Poland.
- Switzerland has 3.8 times more nurses per 100,000 population than Bulgaria.
- And the lowest doctor/nurse ratio is reported for Bulgaria with 1.1 (when excluding Liechtenstein),
- while the highest is reported for Ireland with 4.5.



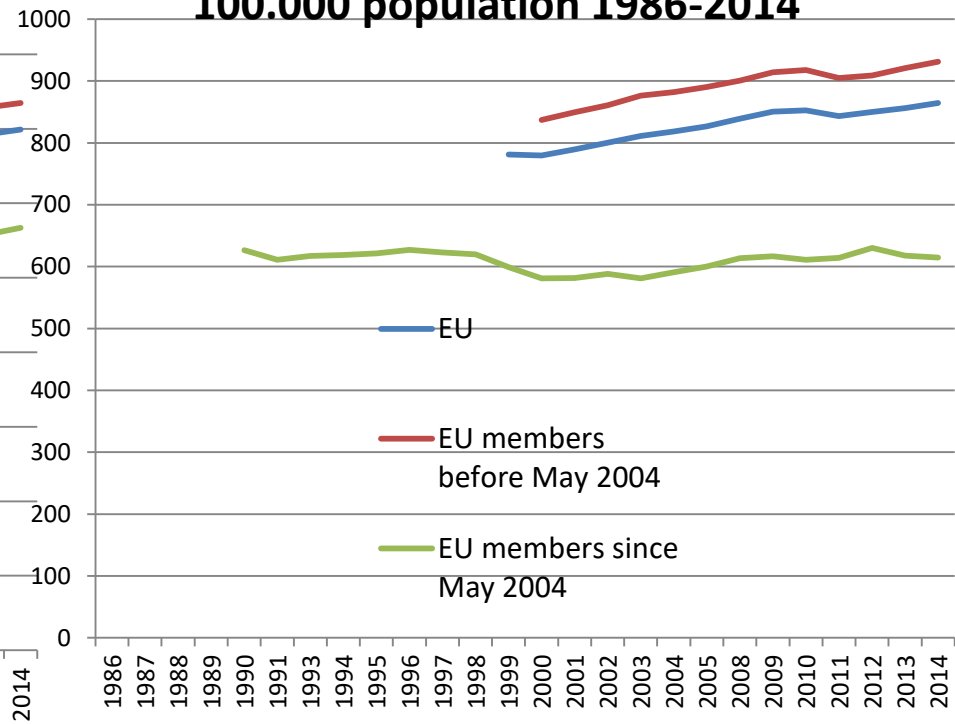


Workforce growth

Workforce growth: physicians per 100,000 population 1986-2014

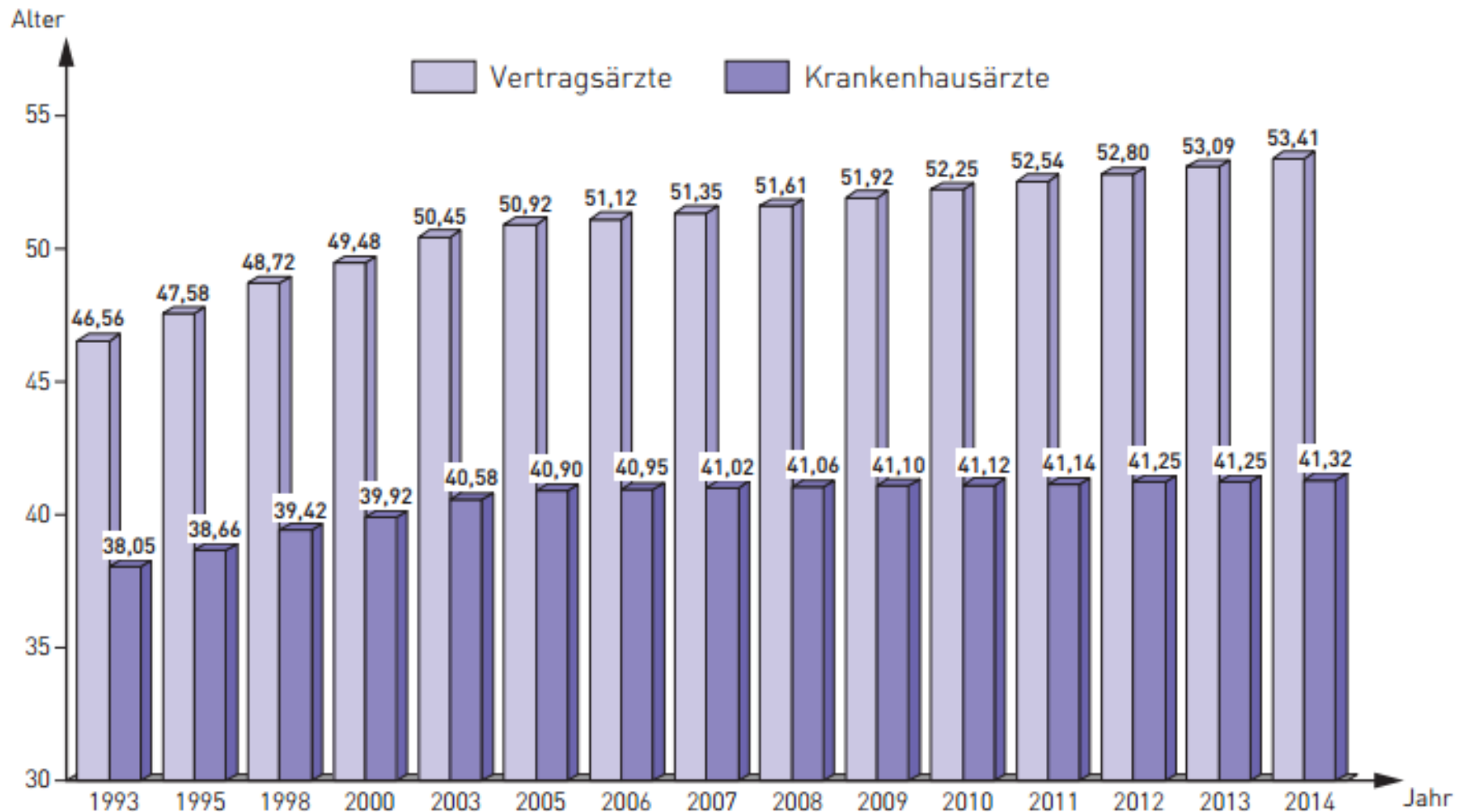


Workforce growth: nurses per 100,000 population 1986-2014





Demography: average age german medical doctors 1993-2014



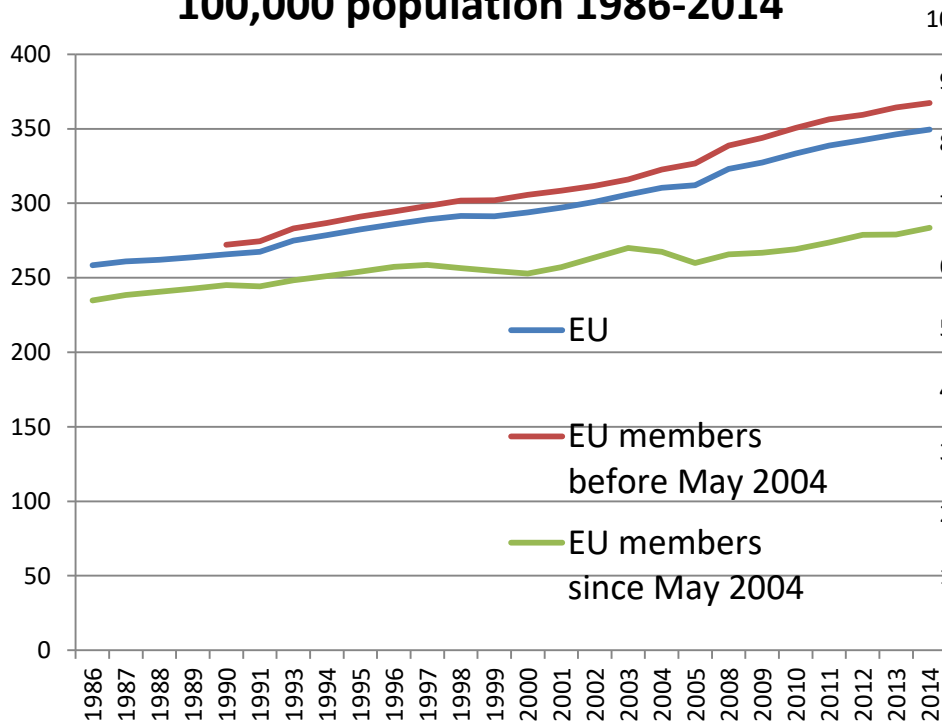
Quelle: Statistik der BÄK und der KBV

Basis: Unter 69-jährige Ärzte

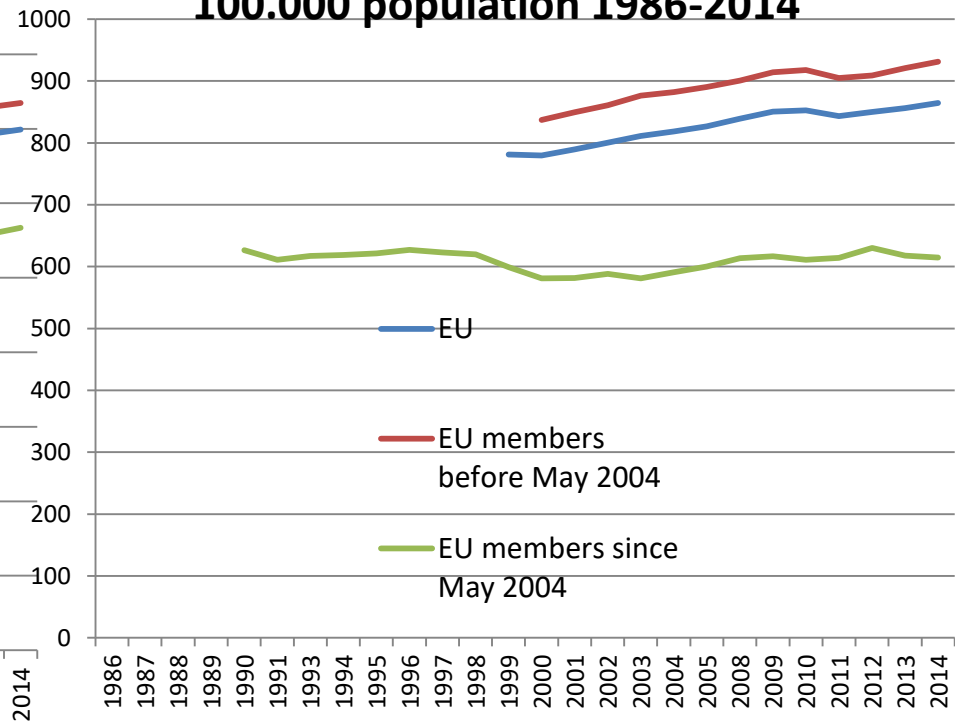


Workforce growth

Workforce growth: physicians per 100,000 population 1986-2014



Workforce growth: nurses per 100,000 population 1986-2014





Implications: growing shortages

- **Forecasted shortages**
- **Growing competition for NU/MI:**
 - Within EU
 - Within European region
 - Globally

Health professionals	Estimated shortage by 2020	Estimated % of care not covered
Physicians	230.000	13.5%
Dentists, pharmacists, physiotherapists	150.000	13.5%
Nurses	590.000	14%
Total	970.000	13.8%

Source. European Commission, DG Health & Consumers (internal estimates)

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Europäische Kooperieren

- Common Training Frameworks
 - Berufsanerkennungsrichtlinie
 - Gemeinsame Festlegung von Ausbildungsmerkmalen
 - Automatische Prozedur



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KU LEUVEN

EDUCATION RESEARCH

Surname: First name:
them?

Walter Sermeus

[intranet version](#) [Nederlandse versie](#)

walter.sermeus@kuleuven.be

Leuven Institute for Healthcare Policy
Kapucijnenvoer 35 blok d - box 7001
3000 Leuven

[Google map](#)

fax +32 16 3 36970

[website](#)



[HTML] Patient safety, satisfaction, and quality of hospital care: cross sectional surveys of nurses and patients in 12 countries in Europe and the United States

LH Aiken, [W Sermeus](#), [K Van den Heede](#), [DM Sloane](#)... - Bmj, 2012 - bmj.com

Objective To determine whether hospitals with a good organisation of care (such as improved nurse staffing and work environments) can affect patient care and nurse workforce stability in European countries. ... Design Cross sectional surveys of patients and nurses.

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..., [PA Scott](#), [C Tishelman](#), [T van Achterberg](#), [W Sermeus](#) - The Lancet, 2014 - Elsevier

Background Austerity measures and health-system redesign to minimise hospital expenditures risk adversely affecting patient outcomes. The RN4CAST study was designed to inform decision making about nursing, one of the largest components of hospital ...

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Defining pathways

..., [K Vanhaecht](#), [J Vlayen](#), [W Sermeus](#) - Journal of nursing ..., 2006 - Wiley Online Library

Method Using the PubMed, we conducted a review of literature published between January 2000 and December 2003 using the following terms: critical pathway, clinical pathway, integrated care pathway, care pathway and care map. All reports reviewed had to use the ...

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[HTML] Systematic review: effects, design choices, and context of pay-for-performance in health care

..., [MB Rosenthal](#), [W Sermeus](#) - BMC health ..., 2010 - bmchealthservres.biomedcentral. ...

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